

Lesson 5. Work Scheduling Models

Example 1. Postal employees in Simplexville work for 5 consecutive days, followed by 2 days off, repeated weekly. Below are the minimum number of employees needed for each day of the week:

Day	Employees needed
Monday (1)	7
Tuesday (2)	8
Wednesday (3)	7
Thursday (4)	6
Friday (5)	6
Saturday (6)	4
Sunday (7)	5

Write a linear program that determines the minimum total number of employees needed. You may assume that fractional solutions are acceptable.

DVs: $x_1 = \# \text{employees working on day 1}$ $y_1 = \# \text{employees who start on day 1 + end on day 5}$
 $x_2 = \text{ " " " " " 2}$ $y_2 = \# \text{employees who start on day 2 + end on day 6}$
 \vdots \vdots
 $x_7 = \# \text{employees working on day 7}$ $y_7 = \# \text{employees who start on day 7 + end on day 4}$
Sun, Mon, Tue, Wed, Thu

Problem: How can we express "5 consecutive days followed by 2 days off"?

$$\begin{aligned} \min \quad & y_1 + y_2 + y_3 + y_4 + y_5 + y_6 + y_7 \\ \text{s.t.} \quad & \underbrace{y_1 + y_4 + y_5 + y_6 + y_7}_{\text{which employees have a shift that includes Monday?}} \geq 7 \quad (\text{Mon}) \\ & y_1 + y_2 + y_5 + y_6 + y_7 \geq 8 \quad (\text{Tue}) \\ & y_1 + y_2 + y_3 + y_6 + y_7 \geq 7 \quad (\text{Wed}) \\ & y_1 + y_2 + y_3 + y_4 + y_7 \geq 6 \quad (\text{Thu}) \\ & y_1 + y_2 + y_3 + y_4 + y_5 \geq 6 \quad (\text{Fri}) \\ & y_2 + y_3 + y_4 + y_5 + y_6 \geq 4 \quad (\text{Sat}) \\ & y_3 + y_4 + y_5 + y_6 + y_7 \geq 5 \quad (\text{Sun}) \\ & y_1 \geq 0, y_2 \geq 0, \dots, y_7 \geq 0 \quad (\text{nonnegativity}) \end{aligned}$$

Example 2. At Melanie's Kitchen, tables are set and cleared by runners working 4-hour shifts that start on the hour, from 5am to 10am. For example, the shift that starts at 9am ends at 1pm. Melanie's pays \$7 per hour for the shifts that start at 5am, 6am, and 7am, and \$6 per hour for the shifts that start at 8am, 9am, and 10am. Past experience indicates that the following number of runners are needed at each hour of operation:

Hour	Number of runners required
5am-6am	2
6am-7am	3
7am-8am	5
8am-9am	5
9am-10am	4
10am-11am	3
11am-12pm	2
12pm-1pm	5
1pm-2pm	6

Formulate a linear program that determines a cost-minimizing staffing plan. You may assume that fractional solutions are acceptable.

DVs: $x_5 = \#$ runners starting at 5am and ending at 9am
 $x_6 = \#$ runners starting at 6am and ending at 10am
 \vdots
 $x_{10} = \#$ runners starting at 10am and ending at 2pm

$$\begin{aligned} \min \quad & 28(x_5 + x_6 + x_7) + 24(x_8 + x_9 + x_{10}) \\ \text{s.t.} \quad & x_5 \geq 2 \quad (5-6) \\ & x_5 + x_6 \geq 3 \quad (6-7) \\ & x_5 + x_6 + x_7 \geq 5 \quad (7-8) \\ & x_5 + x_6 + x_7 + x_8 \geq 5 \quad (8-9) \\ & x_6 + x_7 + x_8 + x_9 \geq 4 \quad (9-10) \\ & x_7 + x_8 + x_9 + x_{10} \geq 3 \quad (10-11) \\ & x_8 + x_9 + x_{10} \geq 2 \quad (11-12) \\ & x_9 + x_{10} \geq 5 \quad (12-1) \\ & x_{10} \geq 6 \quad (1-2) \\ & x_5 \geq 0, x_6 \geq 0, \dots, x_{10} \geq 0 \quad (\text{nonnegativity}) \end{aligned}$$